

USEFUL INFORMATION

MAKING A CLAIM

Our 24/7 claims line is open every day, including bank holidays. Just call and our partners at iRevolution Claims will collect your details and notify your insurer.



REPORT AN INCIDENT

01227 285 540

 (OPTION 2)

SAFETY FIRST

Make sure you are in a safe place before exiting your vehicle



LOG DETAILS

Note the date, time, location and circumstances of the incident



TAKE PHOTOS

Photograph the damage to both vehicles and vehicle positions



DRAW DIAGRAMS

If you cannot take photos, draw diagrams of the vehicle positions



SWAP DETAILS

Swap details with the third party, including reg and insurer info



OBTAIN WITNESSES

Note down the contact details of as many witnesses as possible



BE CAUTIOUS

Don't admit liability - let the insurer's claims team handle this



POLICE SUPPORT

If you can't swap details or if any injuries, notify police within 24hrs



SAVE FOOTAGE

If there is any dashcam footage, make sure you save a copy