

DRIVING SCHOOL

useful claims contacts

This sheet brings together key claims contacts and useful information for our driving school customers. Keep it handy so support is always close by and note that some details apply only if you've selected certain optional add-on covers.

CLAIM TYPE	PROVIDER	CONTACT DETAILS	IMPORTANT INFO
REPORT A CLAIM	iRevolution	01227 285 540 (option 2)	Timeframe to report: within 48 hours of incident Opening times: 24/7 <i>If you have the legal cover extension, you must use this service in order to qualify for a dual-controlled courtesy car</i>
HIRE VEHICLE & LEGAL COVER	Law Shield	0344 856 2359	Timeframe to report: within 48 hours of incident Opening times:
BREAKDOWN ASSISTANCE	Hadleigh Breakdown	01245 408 492 / 0330 123 0724	Timeframe to report: immediately, regardless of whether you need assistance Opening times: 24/7
POTHOLE CLAIM	MB&G Insurance	0191 259 6378 https://mbginsurance.co.uk/claims/	Opening times: <i>Please see what my obligations for these steps are</i>
KEY COVER CLAIM	Davies Group	0344 856 2270 https://keyclaims.davies-group.com	Timeframe to report: as soon as you are aware of a need to claim and within 30 days of the incident Opening times:
EXCESS PROTECTION COVER CLAIM	Davies Group	0344 856 2359 https://excessprotectionclaims.davies-group.com	Timeframe to report: within 31 days of successful claim settlement Opening times:
PUBLIC LIABILITY CLAIM			Timeframe to report: within 31 days of occurrence Opening times: